

Meeting:	OVERVIEW AND SCRUTINY COMMITTEE
Date:	19 October 2004
Subject:	Scrutiny Review of the New Harrow Project
Key decision:	No
Responsible Chief Officer:	Director of Organisational Performance
Relevant Portfolio Holder:	Strategy and External Affairs
Status:	Part I
Ward:	All
Enclosures:	None

1. **Summary/Reason for urgency (if applicable)**

- 1.1 The report of the scrutiny review sets out the recommendations of the scrutiny review group and covers both the concept and structure of the New Harrow Project as well as the recommendations from the case study of the roll-out of the NHP Public Realm Maintenance services to Areas 2 and 3.
- 1.2 The associated report on a second scrutiny case study, on the Community Schools Pilot, was considered by Cabinet in July 2004 (See paras 4.2 and 6.2)

2. **Recommendations**

- 2.1 That 1) the report of the Review Group is endorsed;
2) the report of the Review group is referred to Cabinet for consideration;
3) the Publications Panel is recommended to consider the use of route maps and stories to assist in communicating the New Harrow Project message

3. **Consultation with Ward Councillors**

- 3.1 Not applicable

4. **Policy Context (including Relevant Previous Decisions)**

- 4.1 The Overview and Scrutiny Committee previously undertook a review of the South Harrow Public Realm Maintenance (PRM) Pilot, the report on which was considered by the New Harrow Project Panel on 8 July 2003. Cabinet in March 2004 agreed the

2004/05 roll out schedule for PRM services and the initial scope for the market testing exercise.

- 4.2 A scrutiny review of the Community Schools Pilots was carried out earlier this year and considered by Cabinet on 29 July 2004. At that meeting Cabinet agreed in principle that the Community Schools programme be extended to all the other clusters of schools and authorised the initial roll out of the programme to further clusters.

5. **Relevance to Corporate Priorities**

- 5.1 The NHP is central to the Council's corporate priorities.

6. **Background Information and options considered**

- 6.1 The current review sought to consider the concept, implementation and impact of the NHP and incorporated two separate case studies, on the Community Schools Pilots and PRM services in Areas 2 and 3. Appendix 1 to the review group's report is the report of the case study report on the PRM to Areas 2 and 3
- 6.2 The scrutiny review of the Community Schools Pilot forms one of two case studies for the current review. Although already considered by Cabinet it is now, for completeness, included as Appendix 2 to the main report.

7. **Consultation**

- 7.1 Representatives from the community, school governors, health partners and local businesses, together with non-scrutiny backbench Councillors served on the two case study review groups. Members involved in the review have met with staff, the public, and a range of local partners and stakeholders, including local business representatives, the Wealdstone Active Community, community groups and the Metropolitan Police.

8. **Finance Observations**

- 8.1 This report is not seeking additional financial resources.

9. **Legal Observations**

- 9.1 No comments.

10. **Conclusion**

- 10.1 Members are asked to consider and endorse the report and recommendations of the review group.

11. **Background Papers**

Report of the scrutiny review of the South Harrow Pilot
Reports to, and minutes of, Cabinet meetings
Findings of the 2003 staff survey
Findings of the 2003 MORI public satisfaction survey

12. **Author**

Frances Hawkins, Scrutiny Unit, Civic Centre, Harrow

Tel: 020 8420 9205

Email: frances.hawkins@harrow.gov.uk